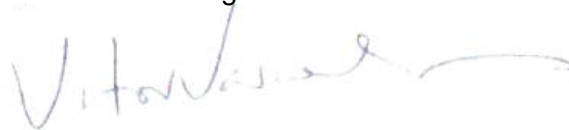


CIIMAR QUALITY POLICY

- CIIMAR is a reference centre in marine and environmental research committed to the environment, sustainability, well-being and health.
- CIIMAR Quality Policy is demonstrated by the strong commitment to accomplish **the requirements and expectations of stakeholders**
- The Quality Policy is for CIIMAR a reference framework to **identify objectives and goals**, being updated according to customers, employees and service needs, for whom it will annually be reviewed in search for its **continuous adequacy and improvement**.
- CIIMAR aims to continue being a reference research centre in its area thanks to trained and coordinated human capital, allowing demanding research projects execution.
- Quality must be a common and shared objective in CIIMAR, so that communication with workers and subcontractors must be encouraged, making of them an involved and active part of its Quality Policy, besides the organization objectives and obligations.
- In addition, CIIMAR has a firm commitment for complying legal requirements applied to its activity, as well as internal requirements subscribed by the organization.
- To comply the defined objectives, a Quality Management System is established and documented in a manual and corresponding procedures, in accordance with **ISO 9001: 2015** Standard requirements. Procedures will be evaluated and associated to monitoring methods and quality targets setting as a source of feedback for **improvement opportunities** identification and implementation established in the Quality Management System, which aim for the **achieving of customer and internal staff satisfaction**.

Direction signature



Porto, 29 of October of 2021

The Quality Policy is established by the Board of Directors, controlled by the Quality Management System, being a part of the Management Manual. The Quality Policy is communicated, understood and applied by CIIMAR staff, being available to stakeholders through web.